INDEX

A

access control lists (ACLs), 34, 107
access tokens, 106
ACLs (access control lists), 34, 107
ACPI (Advanced Configuration and Power Interface) specification, 125
active/active clusters, 376
Active Directory, 242, 271–284
  DHCP, 254
  directory structures, 280–281
  domains, 274–275
  files, 282–283
  forests, 276–277
  objects, 272–273
  organizational units, 273–274
  preparing for, 277–280
  trees, 276
  troubleshooting. *See* troubleshooting Active Directory
  Windows 2000 Server, 15
Active Directory Installation Wizard, 279–280
Active Directory-integrated zones, 243
Active Directory Users and Computers tool, Windows 2000 Server, 73
active/standby clusters, 376–377
Add Printer Wizard, 307–309
Add/Remove Hardware Wizard
  Windows 2000 Professional, 14
  Windows 2000 Server, 73
Add/Remove Programs tool, Windows 2000 Server, 73
Address (A) resource record, 245–247
address translation, 103–105
administration, delegation, 281
Administration Tool, Terminal Services, 317–318
administrative templates, 339
Advanced Attributes dialog box, 343–344
Advanced Configuration and Power Interface (ACPI) specification, 125
Advanced Options menu, 399–403
  boot logging, 400
  Debugging mode, 403
  Directory Services Restore Mode, 403
  Last Known Good Configuration, 401–403
  Safe Mode, 400
  VGA mode, 401
affinity of processes, 88, 91
allocating
  CPU time, 68–69
  memory, 67–68
  resources, 12, 124–125
APIs (application program interfaces), 30
AppleTalk Remote Access Protocol (ARAP), 227
application(s)
  background, 89
  clustered, requirements, 379
  foreground, 89
  IntelliMirror for distribution, 311
  licensing. *See* licenses
  Web, IIS development tools, 312
Application layer, OSI reference model, 213
application licenses, 332
application program interfaces (APIs), 30
application service providers (ASPs), 332
ARAP (AppleTalk Remote Access Protocol), 227
archive attribute, 156
archive bits, 194, 363
ASPs (application service providers), 332
assigned software, 311
asymmetric encryption, 341
ATTRIB command, 405
attribute(s)
  FAT16 file system, 156
  NTFS, 158–159, 161–163, 342
attribute bytes, FAT16 file system, 156
authentication of users. *See* user authentication
authoritative restore, 406–407
Automatic Caching for Documents option, offline access, 303
Automatic Caching for Programs option, offline access, 303
automatic DHCP lease renewal, 253
AXFR (Full Zone Transfer), 247

B

background applications, 89
backing up
  Active Directory, 283–284
  data. *See* backing up data
  Registry, 65–66, 434–435
backing up data, 194–196, 360–367
  creating schemes, 365–366

media supported in Windows 2000, 367
methods, 195–196
schemes, 363–367
tools, 361–363
types, 194–195, 366
backup domain controllers (BDCs), 274
Backup feature, Windows 2000 Professional, 14
backup methods, 195–196
near-line, 196
offline, 196
online, 195
balance set manager, 99
base priority, 92
basic disks, 182–184
basic storage, 151, 152
batch jobs, 4
batch systems, 4
BDCs (backup domain controllers), 274
bit masks, 371
Boot.ini file, 56
boot logging, 400
boot process, 53–54, 396–399
base operating system loaders, 55–57
detecting hardware, 397–398
detecting problems with Advanced Options menu. *See* Advanced Options menu
loading basic hardware support, 396–397
loading Ntldr, 397
loading Windows 2000 system kernel, 398–399
troubleshooting. *See* troubleshooting boot process
Bootsect.dos file, 56
boot sector, 150
bootstrapping files, 53, 55–57
breaking the mirror set, 372
broadcasts, 296
bus(es), 131–133. *See also* IEEE 1394 Serial Bus (FireWire); PCI bus; Universal Serial Bus (USB)
bus class drivers, 127
bus minidrivers, 127

C

Cache Manager, 34–35
Caching dialog box, 302
CALs. *See* client access licenses (CALs)
CardBus, 131
CD command, 405
central processing units (CPUs), 9–10
allocating CPU time, 68–69
distributing cycles. *See* distributing CPU cycles; thread scheduling
multiple, 5–6
starvation, priority boosts to rectify, 99–100
Windows 2000 Professional requirements, 15
Windows 2000 Server requirements, 17
certificate(s), user authentication, 336
certificate authority, 336
change journal, NTFS, 162
CHDIR command, 405
checkpoint file, Active Directory, 283
CHKDSK command, 405
CIF (Computer Information File), troubleshooting, 418–419
ciphertext, 341
circular logging, Active Directory, 283
client(s), 28
client-cluster communications, 378–379
connecting to resources from, 298
thin, 72
client access licenses (CALs), 330, 331
Internet, 332
terminal server, 331–332, 333
client licensing. *See* licenses
client roles, 228
client/server model, operating systems, 28
cluster(s), 151
size in FAT16 volumes, 157
size in NTFS, 161
clustering, 6, 373–380
client-cluster communications, 378–379
client's perception of servers and applications, 373–375
cluster types, 375–377
parts of cluster service, 375
process, 378
requirements for clustered applications, 379
Windows 2000 Advanced Server, 18
cluster resources, 379
cluster service, 374
parts, 375
command(s)
embedded, 3–4
Recovery Console, 405
command-based scripting, App 2–3
command languages, 4
comments, sharing network resources, 300, 301
committed memory, 101
common-sense troubleshooting, 420–421
Communications Manager, cluster service, 375
Component Services tool, 219
dependencies, 222–223
general settings, 219–220
log on preferences, 220–221
recovery options, 222

Compreg.exe, 437
compression, NTFS, 343
computer(s)
  identification, 242. *See also* Domain Naming Service (DNS); Dynamic Host Configuration Protocol (DHCP); Windows Internet Name Service (WINS)
  network, 72
Computer Information File (CIF), troubleshooting, 418–419
Computer Management tool
  troubleshooting, 423–424
  Windows 2000 Server, 73
Configuration Database Manager, cluster service, 375
configuring display and input devices, 133–134
consistency, interfaces, 12
console licenses, 331
context, threads, 90
context switch, 39
context switching, 8, 90
control objects, 36
Control Panel, 133
control programs, 4
control sets, 63
cooperative multitasking, 68–69, 89
copy backups, 194, 366
COPY command, 405
copy-on-write data sharing, 102
core system files, 53, 55–57
CPUs. *See* central processing units (CPUs)
CRCs (cyclic redundancy checks), 214
Cscript.exe, App 2–3
cycles, CPU, distributing. *See* distributing CPU cycles; thread scheduling
cyclic redundancy checks (CRCs), 214
cylinders, 148

D

daily backups, 366–367
database files
  Active Directory, 282
  zone, 243
data encryption. *See* encryption; encryption keys
Data Link layer, OSI reference model, 214–215
data packets, 214
data-processing requests, handling, 69
data stream attributes, NTFS, 162
data types, Registry, 60
Dcpromo.exe, 279
DDIs (device driver interfaces), 130
Debugging mode, 403
decryption, 344
default gateways, 252, 256
DEL (DELETE) command, 405
delegation of administration, 281
deleting the mirror set, 372
Dependencies tab, Service Properties dialog box, 222–223
dependency failures, troubleshooting, 421
device(s)
  hardware versus, 123–124
  management, 124–125
device class drivers, 54, 127
device driver(s), 37–38, 54–55
  class, 54, 127
  individual, 54–55
  minidrivers, 127
device driver interfaces (DDIs), 130
Device Manager, 123–124, 125
device minidrivers, 127
device sharing, 299–303
DFS. *See* Distributed File System (DFS)
DFS links, 305
DFS roots, 304–306
DHCP. *See* Dynamic Host Configuration Protocol (DHCP)
DHCPDISCOVER message, 251
DHCP leases, 251–254
  DHCPDISCOVER phase, 251
  DHCPOFFER phase, 251–252
  DHCPPACK phase, 252
  DHCPREQUEST phase, 252
  renewal, 252–254
DHCPOFFER message, 251–252
DHCPPACK message, 252
DHCPREQUEST message, 252
DHCP scopes, 254–255
differential backups, 195, 365
DIR command, 405
directories
  Active Directory, structure, 280–281
  NTFS, 157–160
  virtual, 314
Directory Services Restore Mode, 403
DISABLE command, 405
disk(s)
  architecture. *See* disk architecture
  basic, 182–184
  duplication, Windows 2000 Professional, 14
  dynamic. *See* dynamic disks
  fault-tolerant configurations. *See* fault-tolerant disk configurations
  groups, 367
  quotas. *See* disk quotas
  space. *See* disk space
  troubleshooting problems, 441
  writing to, 67
disk architecture, 148–154
  logical disk divisions, 150–154
  master boot record, 150
  partition table, 149–150
  physical disk divisions, 148–150
  volume types, 151–154

Disk Management tool, 182
creating fault-tolerant volumes, 372
disk mirroring, 368–369
DISKPART command, 405
disk quotas
NTFS, 157, 162, 191–194
Windows 2000 Server, 15
disk space
Windows 2000 Professional requirements, 15
Windows 2000 Server requirements, 17
disk striping with parity, 153–154, 369–371
dispatcher, 90–91
displays
configuring, 133
multiple, 130–131
Windows 2000 Professional requirements, 15
Windows 2000 Server requirements, 17
Distributed File System (DFS), 304–306
creating DFS roots, 305–306
managing, 304–305
Windows 2000 Server, 73
distributing CPU cycles, 88–100
multitasking types, 89
thread scheduling. *See* thread scheduling
DLLs. *See* dynamic link libraries (DLLs)
DNS. *See* Domain Naming Service (DNS)
documenting current settings, troubleshooting devices, 137–138
domain(s), 256
Active Directory, 274–275
monitoring available licenses, 331
root, 281
Windows NT, 274–275
domain accounts, server accounts versus, 333–334
domain controllers, 274–275, 333–334
troubleshooting communication difficulties, 421
domain names, Active Directory domains, 280
Domain Naming Service (DNS), 241, 242–247
SOA, 245–247
zones, 243–244
zone transfers, 247
DOS, 3
Dr. Watson, troubleshooting, 441
drive(s)
logical, 152
mapping, 298
driver stack, 128
duplexed volumes, 190
dynamic disks, 183, 184–191
fault-tolerant volumes, 188–189, 190–191
mirrored volumes, 189–190
RAID 5 volumes, 190–191
simple volumes, 185–186
spanned volumes, 186–187
striped volumes, 187–188
Dynamic Host Configuration Protocol (DHCP), 241, 250–255
Active Directory, 254
leases. *See* DHCP leases
scopes, 254–255
dynamic link libraries (DLLs), 30
clustering, 374–375
dynamic routes, 225, 227
dynamic storage, 151, 152–154

E

editors, Registry, 66–67, 432–433
EFS. *See* Encrypted File System (EFS)
embedded commands, 3–4
Emergency Repair Disk (ERD), 404
Windows 2000 versus Windows NT, 437
emulation, 28–29
ENABLE command, 405
Encrypted File System (EFS), 14
NTFS support, 162
encryption, 341–344
enforcing, 344
public key (asymmetric), 341
symmetric, 341
tools, 343–344
Windows 2000, 344
encryption keys, 341
protecting, 344
public and private, 341
End User License Agreements (EULAs), 330
end user operating systems, 13
enumeration, 124–125
environmental subsystems, 28–32
OS/2, 32
POSIX, 31
Registry values, 29
Win32, 30–31
ERD. *See* Emergency Repair Disk (ERD)
error handling, 69–70
EULAs (End User License Agreements), 330
Event Processor, cluster service, 375
Event Viewer, 422–423
exclusive OR (XOR) arithmetic, 371
executable images, 32
executive, 32–35
Cache Manager, 34–35
I/O Manager, 34
local procedure call facility, 35
Object Manager, 35
Process and Thread Manager, 32–33

Security Reference Monitor, 34
Virtual Memory Manager, 33–34
executive objects, 106–107
names, 107
executive services, 67
Expire Interval, SOA, 245
extended partitions, 152
EXTRACT command, 405

F

fatal exception errors, troubleshooting, 139
FAT16 file system, 151, 155–157
cluster sizes, 157
FAT32 file system, 151, 157
file and folder sharing, 303–304
Windows 2000 Professional support, 14
fault tolerance, 359–380
backing up data. *See* backing up data
clusters, 377
definition, 359
disk configurations. *See* fault-tolerant disk configurations
server clustering. *See* clustering
volumes. *See* fault-tolerant volumes
fault-tolerant clusters, 377
fault-tolerant disk configurations, 367–373
creating fault-tolerant volumes with Disk Management tool, 372–373
RAID levels supported in Windows 2000, 368–371
fault-tolerant volumes, 153–154, 184
dynamic disks, 188–189, 190–191
FIFO (First In, First Out) algorithm, 103
file(s), 52. *See also specific files*
Active Directory, 282–283
attributes. *See* attribute(s)
boot process, 55–57
checkpoint, Active Directory, 283
database. *See* database files
decryption. *See* decryption
encryption. *See* encryption
finding under NTFS, 160
log, Active Directory, 283
paging, 103
Registry storage, 430–432
sharing, 302–306
sparse, 162
start-up, repairing, 438–439
volumes formatted with NTFS, 161
file system(s), 151, 155–163
DFS. *See* Distributed File System (DFS)
EFS, NTFS support, 162
FAT16, 151, 155–157
FAT32, 151, 157, 303–304
file and folder sharing, 303–304
NTFS. *See* NTFS (New Technology File System)
file system cache, 34–35
file system drivers, 38
File Transfer Protocol (FTP) server, IIS, 312
filter drivers, 38
FireWire. *See* IEEE 1394 Serial Bus (FireWire)
First In, First Out (FIFO) algorithm, 103
FIXBOOT command, 405
FIXMBR command, 405
folders
decryption. *See* decryption
encryption. *See* encryption
NTFS, 160
sharing, 302–306, 315
foreground applications, 89
forests, Active Directory, 276–277
FORMAY command, 405
forward lookup zones, 245–247
frames, 214
free space, 152
Front Page 2000 server extensions, IIS, 313
FTP (File Transfer Protocol) server, IIS, 312
full backups, 195
Full Zone Transfer (AXFR), 247
function calls, 29–30

G

Game Controllers applet, 133–134
gateways, default, 252, 256
Gateway Services for NetWare (GSNW), Windows 2000 Server, 15
General tab, Service Properties dialog box, 219–220
GFS (Grandfather/Father/Son) backup scheme, 365, 366
Global Update Manager, cluster service, 375
Grandfather/Father/Son (GFS) backup scheme, 365, 366
graphical backup tool, 360–361
group(s), disks, 367
group policies, 338–340
applying, 340
types, 339–340
Windows 2000 Server, 15
group rights and permissions, 333–334
groupware, 332
GSNW (Gateway Services for NetWare), Windows 2000 Server, 15

H

HAL (hardware abstraction layer), 37, 54, 122–123
halts, troubleshooting, 421
handles, executive objects, 107
hard disks, signatures, 183

hardware
detecting, 397–398
devices versus, 123–124
kernel-level support, 36–37
loading basic hardware support, 396–397
supported under WDM specification, 127–128
troubleshooting, 396–397, 421
hardware abstraction layer (HAL), 37, 54, 122–123
hardware addresses, 215
hardware device(s), 121
hardware device drivers, 37
hardware management, 122–124
components, 126
Hardware subkey, HKEY_LOCAL_MACHINE subtree, 62
helper parts of operating systems, 26
hidden attribute, 156
hives, Registry, 60–61
HKEY_CLASSES_ROOT key, 59, 63, 427
HKEY_CURRENT_CONFIG key, 59, 63–64, 427–428
HKEY_CURRENT_USER key, 59, 64
HKEY_LOCAL_MACHINE key, 59, 61–63, 426–427, 431, 432
subkeys, 62–63
HKEY_USERS key, 60, 65, 428–429, 431
hot fixes, 442442
HTTP (Hypertext Transfer Protocol), IIS support, 312
human interface device class, 128
Hypertext Transfer Protocol (HTTP), IIS support, 312

I

ICLs (Internet client licenses), 332
identifying
computers, 242. *See also* Domain Naming Service (DNS); Dynamic Host Configuration Protocol (DHCP); Windows Internet Name Service (WINS)
partitions, 154
volumes, 154
IEEE 1394 Serial Bus (FireWire), 123, 131
troubleshooting, 139
IIS. *See* Internet Information Service (IIS) 5.0
incremental backups, 195, 364–365
Incremental Zone Transfer (IXFR), 247
indexes, NTFS, 160
individual device drivers, 54–55
initialization of kernel, 399
in-place upgrades, 279
input devices
configuring, 133–134
Windows 2000 Professional requirements, 15
Windows 2000 Server requirements, 17
input/output (I/O) devices, 11. *See also* input devices
installing
service pack updates, 443
Terminal Services, 316–317
troubleshooting problems, 421–422
Windows 2000 networks, 279–280
IntelliMirror, 311
interactive logon, 334
interfaces, consistency, 12
Internet client licenses (ICLs), 332
Internet Information Service (IIS) 5.0, 312–315
components, 312–313
configuring folders for IIS access, 313–315
features, 312
Internet Protocol Security (IPSec), 14
Internet Services Manager (ISM), 313
Internetwork Packet Exchange/Sequences Packet Exchange (IPX/SPX), 217, 218
interprocess communications (IPCs), 70–71
interrupt requests (IRQs), 53
I/O (input/output) devices, 11. *See also* input devices
I/O Manager, 34
IPCs (interprocess communications), 70–71
IP routing, 225–227
dynamic routes, 225, 227
static routes, 225–226
IPSec (Internet Protocol Security), 14
IPX/SPX (Internetwork Packet Exchange/Sequences Packet Exchange), 217, 218
IRQs (interrupt requests), 53
ISM (Internet Services Manager), 313
IXFR (Incremental Zone Transfer), 247

J

jobs, 33

K

KDC (Key Distribution Center), 336
Kerberos, 14, 334, 335–336
kernel, 35–37
dispatcher, 90–91
hardware support, 36–37
loading, 398–399
kernel initialization phase, 399
kernel load phase, 398–399

kernel mode, 38–40
services, 40
kernel objects, 36
key(s). *See* encryption keys; HKEY *entries*
Key Distribution Center (KDC), 336
Knowledge Base, 444

L

LANs (local area networks), 212
Last Known Good Configuration (LKGC), 401–403, 435–436
launching tasks, 8
layered operating systems, 27
Layer Two Tunneling Protocol (L2TP), 228
leases, DHCP. *See* DHCP leases
Least Recently Used (LRU) algorithm, 103
legacy virtualization drivers layer, 128–129
licenses
application, 332
client access, 330, 331–332, 333
console, 331
EULAs, 330
per-seat, 330–331
per-seat and per-session, 330–331
per-session, 330–331
terminal server, 331–332, 333
types required, 331–333
LISTSVC command, 405
LKGC (Last Known Good Configuration), 401–403, 435–436
load balancing. *See* network load balancing
loading. *See* boot process
local area networks (LANs), 212
local print devices, 307
local procedure call facility, 35
Local Security Authority (LSA), 334
local user profiles, 337
log(s)
boot process, 400
Event Viewer, 422–423
transaction. *See* transaction logs
logical drives, 152
logon
interactive, 334
preferences, 220–221
LOGON command, 405
Log On tab, Service Properties dialog box, 221
lookup zones, 245–247
LRU (Least Recently Used) algorithm, 103
LSA (Local Security Authority), 334
L2TP (Layer Two Tunneling Protocol), 228

M

MAC (Media Access Control) addresses, 215
Macintosh services, Windows 2000 Server, 15
mandatory user profiles, 337, 338
MANs (metropolitan area networks), 212
Manual Caching for Documents option, offline access, 303
manual DHCP lease renewal, 253–254
manually registering script engines, App 4
MAP command, 405
mapping network drives, 298
master boot record (MBR), 53, 150
troubleshooting, 441
master file table (MFT), NTFS, 158–161
master zones, 243
MBR. *See* master boot record (MBR)
MD command, 405
media
backup, supported in Windows 2000, 367
troubleshooting errors, 421
Media Access Control (MAC) addresses, 215
memory, 10
allocating, 67–68
committed, 101
management. *See* memory management
physical, 88
reserved, 101
virtual, 33, 100–101
Windows 2000 Professional requirements, 15
Windows 2000 Server requirements, 17
memory management, 100–105
earmarking memory for processes, 101–102
paging file, 103
reading data from memory, 103–105
sharing memory among processes, 102–103
messaging, 71
metropolitan area networks (MANs), 212
MFT (master file table), NTFS, 158–161
Microsoft Management Console (MMC), 72–73
Microsoft references for troubleshooting, 444
Minimum Time-to-Live, SOA, 245
mirrored volumes, 184
dynamic disks, 189–190
mirroring data, discarding mirror set, 372
mirror sets, 153
mixed mode, 277–278
MKDIR command, 405

MMC (Microsoft Management Console), 72–73
modifying the Registry, 66–67
modular architecture, 52
MORE command, 405
mounting partitions to folders, 154
Mouse applet, 134
MSInfo32 tool, 137
multiboot system, 53
multicast scopes, DHCP, 255
multimaster replication, 275
multiple display support, 130–131
multiprocessing, 5–9
  multiple CPUs, 5–6
  multiple tasks, 7–8
  multiple threads, 8–9
  multiple users, 6–7
multitasking
  cooperative, 89, 68069
  preemptive, 68, 89
  virtual, 7
My Computer, sharing devices, 299
My Network Places, 296–297
  sharing devices, 299–303

N

name(s)
  domain, Active Directory domains, 280
  NetBIO(s), 242
name resolution. *See* DHCP leases; Domain Naming Service (DNS); Dynamic Host Configuration Protocol (DHCP); Windows Internet Name Service (WINS)
native mode, 277, 278–279
nbstat parameters, 249
near-line backups, 196
NetBEUI. *See* NetBIOS Enhanced User Interface (NetBEUI)
NetBIOS Enhanced User Interface (NetBEUI), 217
  names, 242
network(s)
  installing, 279–280
  organization, 255–256
  troubleshooting, 440
  upgrading from Windows NT to Windows 2000, 277–279
Network and Dial-Up Connections tool, Windows 2000 Server, 73
network computers, 72
network functionality, operating systems, 70
network identification
  name resolution. *See* DHCP leases; Domain Naming Service (DNS); Dynamic Host Configuration Protocol (DHCP); Windows Internet Name Service (WINS)
  user identification versus computer identification, 242
networking, 211–229
  network types, 212
  operating systems, 223–224
  OSI reference model. *See* OSI reference model
  principles, 212
  protocols, 212, 217–218
  remote access, 227–228
  routing, 225–227
  server versus client roles, 228
  services. *See* service(s)
  Windows 2000 model, 224–225
  Windows 2000 Professional requirements, 15
  Windows 2000 Server requirements, 17
network-interface print devices, 307
Network layer, OSI reference model, 214
network load balancing, 378
  Windows 2000 Advanced Server, 17
Network Neighborhood, 297
Network News Transfer Protocol (NNTP), IIS support, 312, 313
network operating systems (NOSs), 223–224
Network Places, 296–297
network redirectors and servers, 38
network resources, sharing. *See* sharing network resources; sharing printers
New Scope Wizard, 254–255
New Technology File System. *See* NTFS (New Technology File System)
NNTP (Network News Transfer Protocol), IIS support, 313
node(s), in clusters, 373
Node Manager, cluster service, 375
nonroutable protocols, 217
normal backups, 195, 364
NOSs (network operating systems), 223–224
NTBACKUP utility, 195, 361
Ntbootdd.sys file, 56
Ntdetect.com file, 56, 397–398
NTFS (New Technology File System), 151, 157–163
  attributes, 158–159, 161–163, 342
  cluster sizes, 161
  directory organization, 157–160
  disk quotas, 157, 162, 191–194
  encryption, 342
  file and folder sharing, 303, 304
  limitation, 163
  system files, 161
NT LAN Manager (NTLM), 334, 335
Ntldr file, 56
  loading, 397
NTLM (NT LAN Manager), 334, 335
Ntoskrnl.exe file, 57, 398

O

object(s)
  Active Directory, 272–273

control, 36
executive. *See* executive objects
kernel, 36
object attributes, Active Directory, 272–273
object classes, Active Directory, 273
Object Manager, 35, 105–107
executive objects, 106–107
object security, 107
offline backups, 196
Offline Files and Folders feature, 302
offline folder feature, Windows 2000 Professional, 14
online backups, 195
online resources, 374
OnNow system, 129–130
Open Shortest Path First (OSPF) protocol, 227
Open Systems Interconnection (OSI) reference model. *See* OSI reference model
operating system(s) (OSs), 1–19, 25–41
architecture. *See* operating system architecture
batch systems, 4
client/server model, 28
control programs, 4
damaged, repairing. *See* repairing damaged operating systems
design objectives, 2–3
DOS, 3
embedded commands, 3–4
essential operations, 67–72
evolution, 3–9
interface consistency, 12
key functions, 9–12
layered, 27
multiple users, 5
multiprocessing. *See* multiprocessing
network, 223–224
repairing. *See* repairing damaged operating systems
resource allocation, 12
security, 11–12
types, 13
Windows, 3
operating system architecture, 26–40
device drivers, 37–38
environmental subsystems, 28–32
executive component, 32–35
hardware abstraction layer, 37
kernel, 35–37
user space and kernel space, 38–40
Ordinary Safe Mode, 400
organizational units (OUs)
Active Directory, 273–274
applying group policies, 340
OSI reference model, 212–216
Application layer, 213
Data Link layer, 214–215
functioning, 215–216
Network layer, 214
Physical layer, 215
Presentation layer, 213–214
Session layer, 214
Transport layer, 214
Windows 2000 networking model compared, 224–225
Osloader.exe file, 56
OSPF (Open Shortest Path First) protocol, 227
OS/2 subsystem, 32
OUs. *See* organizational units (OUs)

P

page(s), 10
system, 102
page directories, 104
page fault(s), 104
page fault handlers, 104
page table(s), 104
page table entries (PTEs), 104
paging file, 103
parity, disk striping with, 153–154, 369–371
partitions, 149
extended, 152
identifying, 154
mounting to folders, 154
primary, 152
system, 53
partition table, 149–150
PCI bus, 124
troubleshooting, 139
PDC(s) (primary domain controllers), 274
PDC emulator, 278
permissions, 333–334
troubleshooting problems, 441
Permissions dialog box, 301–302, 303
per-seat licenses, 330–331
per-session licenses, 330–331
Physical layer, OSI reference model, 215
physical memory, 88
plaintext, 341
platters, 148
sectors, 148
surfaces, 148
Plug and Play Manager, 124
Plug and Play standard, 122
Point-to-Point Tunneling Protocol (PPTP), 228
Portable Operating System Interface (based on) UNIX (POSIX), 31
POSIX (Portable Operating System Interface [based on] UNIX), 31
POSIX subsystem, 31
POST (Power On, Self-Test), 53
power management, 121, 129–130, 135
Power On, Self-Test (POST), 53

Power Options applet, 135
PPTP (Point-to-Point Tunneling Protocol), 228
preemption of threads, 94–95
preemptive multitasking, 68, 89
Presentation layer, OSI reference model, 213–214
primary domain controllers (PDCs), 274
primary partitions, 152
print devices, definition, 307
print drivers, 307
printers
  definition, 307
  sharing. *See* sharing printers
  troubleshooting, 439–440
Printers dialog box, 307
print servers, 307
priority
  processes, 92
  threads. *See* thread priority
priority interrupts, 8
private keys, 341
privileged mode, 39
process(es), 88–89
  affinity, 88, 91
  earmarking memory for, 101–102
  priority, 92
  Process and Thread Manager, 32
  sharing memory among, 102–103
  threads, 89
Process and Thread Manager, 32–33
programs. *See also* application(s)
  control, 4
Properties dialog box, 299–301, 315
  sharing printers, 310
protecting system memory, 102–103
protocols, 212, 217–218
  nonroutable and routable, 217
PTEs (page table entries), 104
public key encryption, 341
published software, 311

Q

quantum, 90
  end, 93
queries, WINS, 249
quorum resources, 374

R

RAID (redundant array of independent disks), 367–371
  disk mirroring, 368–369
  disk striping, 369–371
  levels, 188–189, 368–371
RAID 5 volumes, 153–154, 184, 190–191, 370–371
RAS (Remote Access Service), troubleshooting, 440
RD command, 405
RDP (Remote Display Protocol), 316
reading data from memory, 103–105
read-only attribute, 156
read/write head, 148
ready threads, 91
recovering Active Directory, 284
Recovery Console, 404–406
  commands, 405
Recovery tab, Service Properties dialog box, 222
redirector, Presentation level of OSI reference model, 213–214
redundant array of independent disks. *See* RAID (redundant array of independent disks)
Refresh Interval, SOA, 245
regback.exe, 437
Regback folder, 404
REG_BINARY data type, 429
Regdump.exe, 436
REG_DWORD data type, 429
REGEDIT, 66, 432–433
REGEDIT32, 66, 67, 432–433
Reg.exe, 436
REG_EXPAND_SZ data type, 429
Regfind.exe, 436
Regini.exe, 437
Registry, 58–67, 425–437
  backing up, 65–66, 434–435
  data types, 60
  editors, 66, 67, 432–433
  environmental subsystem values, 29
  hives, 60–61
  keys, 425–429
  modifying, 66–67
  Resource Kit tools, 436–437
  restoring, 435–436
  size limitations, 433–434
  storage files, 430–432
  subtrees, 59–60, 61–65
  value entries, 425, 426, 429–430
REG_MULTI_SZ data type, 430
Regrest.exe, 437
REG_SZ data type, 430
remote access, 227–228
Remote Access Service (RAS), troubleshooting, 440
Remote Computer Management, Windows 2000 Server, 15
Remote Display Protocol (RDP), 316
Remote Installation Service (RIS), Windows 2000 Server, 15
remote process communication (RPC), 71
remote storage, Windows 2000 Server, 15
removing the mirror set, 372
RENAME command, 405
REN command, 405
Repair folder, 404
repairing
  ERD. *See* Emergency Repair Disk (ERD)
  operating systems. *See* repairing damaged operating systems
  start-up files, 438–439

repairing damaged operating systems, 404–406
ERD, 404
Recovery Console, 404–406
reparse points, NTFS, 162
replicas, Active Directory, 274–275
reserved log files, Active Directory, 283
reserved memory, 101
resident attributes, NTFS, 159
resource(s), 374
allocating, 12, 124–125
DNS, 243, 244–247
sharing. *See* sharing network resources; sharing printers
Resource Kits, 436–437, 444
Resource Manager/Failover Manager, cluster service, 375
Resource Monitor, cluster service, 375
restoring
Active Directory, 284
Registry, 435–436
servers, 406–407
Retry Interval, SOA, 245
reverse lookup zones, 245
rights, 333–334
RIP for IP (Routing Information Protocol for Internet Protocol), 227
RIS (Remote Installation Service), Windows 2000 Server, 15
RMDIR command, 405
roaming user profiles, 337
root domain, 281
routable protocols, 217
routing. *See* IP routing
Routing and Remote Access tool, 226
Windows 2000 Server, 73
Routing Information Protocol for Internet Protocol (RIP for IP), 227
routing tables, 225
RPC (remote process communication), 71
running threads, 91
runtime environments, 4

S

Safe Mode, 400
Safe Mode (Command Prompt Only), 400
Safe Mode with Networking, 400
SAM (Security Accounts Manager) subkey, HKEY_LOCAL_MACHINE subtree, 62
Scanreg.exe, 437
schemas, Active Directory, 273
scopes, DHCP, 254–255
scripting. *See* Windows Scripting Host (WSH)
sectors, platters, 148
security
operating systems, 11–12
Windows 2000 Professional, 14
Security Accounts Manager (SAM) subkey, HKEY_LOCAL_MACHINE subtree, 62
security IDs (SIDs), 34, 360–361
security principals, 336
Security Reference Monitor, 34, 107
Security subkey, HKEY_LOCAL_MACHINE subtree, 62
Serial Number, SOA, 245
server(s)
clusters. *See* clustering
restoring, 406–407
virtual, 373
server accounts, domain accounts versus, 333–334
server clustering. *See* clustering
server-oriented operating systems, 13
server roles, 228
service(s), 218–223
cluster. *See* cluster service
configuring properties, 219–223
kernel mode, 40
user mode, 40
Web, IIS, 312–315
service pack updates, 442–444
installing and uninstalling, 443
verifying, 443444
Service Properties dialog box, Log On tab, 221
services load phase, 399
service statuses, 220
Session layer, OSI reference model, 214
sharing network resources, 295–318
connecting to resources from client, 298
devices, 299–303
files and folders, 303–306, 315
finding resources, 296–298
IIS, 312–315
IntelliMirror, 311
printers. *See* sharing printers
Terminal Services. *See* Terminal Services
sharing printers, 306–310
creating printers, 307–309
existing Windows 2000 printers, 310
Sharing tab, Properties dialog box, 299–301
SIDs (security IDs), 34, 360–361
signatures, hard disks, 183
Simple Mail Transfer Protocol (SMTP), IIS support, 312, 313
simple volumes, 152
dynamic disks, 185–186
single user operating systems, 13
16-bit addresses, 157
Smart Card, 14

smart terminals, 71
SMP (Symmetric Multiple Processor) systems, Windows 2000 Server, 15
SMTP (Simple Mail Transfer Protocol), IIS support, 312, 313
snap-ins, IIS, 313
sneaker-nets, 212
SOA (Start of Authority), 245
software
  assigned, 311
  published, 311
software settings group policies, 339
Software subkey, HKEY_LOCAL_MACHINE subtree, 62–63
spanned volumes, 152, 184
  dynamic disks, 186–187
sparse files, 162
spawning tasks, 8
standard primary zones, 243
standard secondary zones, 243
standby threads, 91
Start of Authority (SOA), 245
start up
  advanced options, 437–438
  file repair, 438–439
  service startup types, 219–220
static route(s), 225–226
Static Route dialog box, 226
stop message errors, troubleshooting, 421
storage, 10–11. *See also* disk *entries;* file system(s)
  basic, 151, 152
  dynamic, 151, 152–154
  Registry files, 430–432
  Windows 2000 Server, 15
striped volumes, 184
  dynamic disks, 187–188
stripe sets, 152–153
  with parity, 153–154
subnets, 255–256
superscopes, DHCP, 255
surfaces, platters, 148
symmetric encryption, 341
Symmetric Multiple Processor (SMP) systems, Windows 2000 Server, 15
system attribute, 156
system buses, 121, 131–133
System dialog box, Windows 2000 Server, 73
system files, core, 53, 55–57
system pages, 102
system partition, 53
SYSTEMROOT command, 405
System State, Active Directory, 283–284
system state data, 360–361
System subkey, HKEY_LOCAL_MACHINE subtree, 63

T

TAPI (Telephony API), 30
tasks
  launching (spawning), 8
  multiple, 7–8
task switching, 89
TCP/IP (Transmission Control Protocol/Internet Protocol), 217, 218
TDI (Transport Driver Interface), 224
TechNet, 444
Telephony API (TAPI), 30
terminal server client access licenses (TSCALs), 331–332, 333
Terminal Services, 71–72, 316–318
  Administration Tool, 317–318
  setting up, 316–317
  Windows 2000 Server, 15
Terminal Services Licensing service, 332, 333
termination of threads, 95
  terminated threads, 91
thin clients, 72
32-bit addresses, 157
thread(s), 89
  context, 90
  multiple, 8–9
  priority. *See* thread priority
  Process and Thread Manager, 32
  quantum. *See* quantum
  scheduling. *See* thread scheduling
  termination, 91, 95
  thread states, 91–92
threading, 8–9
thread priority, 92
  boosting, 96–100
thread scheduling, 90–100
  adjusting, 95–100
  scheduling scenarios, 93–95
  thread and process priority, 92
  thread states, 91–92
thread states, 91–92
Time Service, cluster service, 375
time slicing, 7
time-to-live (TTL), SOA, 245
Tower of Hanoi (ToH) backup scheme, 365–366
tracks, 148
transaction logs
  Active Directory, 283
  NTFS, 162–163
transition threads, 91
Transmission Control Protocol/Internet Protocol (TCP/IP), 217, 218
Transport Driver Interface (TDI), 224
Transport layer, OSI reference model, 214
trees, Active Directory, 276
trimming working sets, 103
Troubleshoot button, 135–316
troubleshooting, 417–445
  Active Directory. *See* troubleshooting Active Directory
  boot process. *See* troubleshooting boot process
  CIF, 418–419

common-sense troubleshooting, 420–421
devices. *See* troubleshooting devices
disk problems, 441
Dr. Watson, 441
fatal exception errors, 139
hardware, 396–397
installation problems, 421–422
MBR, 441
Microsoft references, 444
network problems, 440
permissions problems, 441
printer problems, 439–440
RAS problems, 440
Registry. *See* Registry
service pack updates, 442–444
tools, 422–425
troubleshooting Active Directory, 281–284
backing up, 283–284
files, 282–283
recovering and restoring Active Directory, 284
troubleshooting boot process, 437–439
advanced start-up options, 437–438
start-up file repair, 438–439
troubleshooting devices, 136–139
changing single parameter at a time, 136–137
documenting current settings, 137–138
tips, 138–139
universal serial bus, 138
trust relationships, Active Directory, 276
TSCALs (terminal server client access licenses), 331–332, 333
TTL (time-to-live), SOA, 245
tunnels, 228
TYPE command, 405

U

unallocated space, 152
uninstalling service pack updates, 443
Universal Serial Bus (USB), 123, 131, 132
troubleshooting, 138
upgrading networks
in-place upgrades, 279
from Windows NT to Windows 2000, 277–279
USB. *See* Universal Serial Bus (USB)
user(s)
authentication. *See* user authentication
identification, 242
multiple, 6–7
number allowed to share devices, 301
single-user operating systems, 13
user authentication, 334–336
certificates, 336
Kerberos, 334, 335–336
NTLM, 334, 335
user input, priority boosts after waiting for, 97–98
user messages, priority boosts after waiting for, 97–98
user mode, 38–40
services, 40
user profiles, 337–338
user rights and permissions, 333–334

V

value entries in Registry, 425, 426, 429–430
variable priority threads, 92
verifying service pack updates, 443, 444
VGA Mode, 401
virtual directories, 314
Virtual Directory Creation Wizard, 314
Virtual DOS Machine, 128
virtual machines, 11–12
virtual memory, 33, 100–101
management. *See* memory management
Virtual Memory Manager, 33–34
virtual multitasking, 7
virtual private networks (VPNs), 228
Windows 2000 Professional support, 14
virtual servers, 373
Visual InterDev RAD remote deployment, IIS support, 313
volumes, 151–154
duplexed, 190
fault-tolerant. *See* fault-tolerant volumes
identifying, 154
mirrored, 184, 189–190
NTFS, files contained in, 161
RAID 5, 153–154, 184, 190–191, 370–371
simple, 152, 185–186
spanned, 152, 184, 186–187
striped, 184, 187–188
voluntary switching of threads, 93–94
VPNs. *See* virtual private networks (VPNs)
VxD driver, 122

W

waiting threads, 91
WANs (wide area networks), 212
WDM. *See* Win32 Driver Model (WDM)
Web application development tools, IIS, 312
Web services, IIS, 312–315
Web Sharing tab, Properties dialog box, 315

wide area networks (WANs), 212
Windows 2000 Advanced Server, 16–17
  services, 16–17
Windows-based scripting, App 3
Windows 2000 Datacenter Server, 17
Windows Explorer, sharing devices, 299–303
Windows Internet Name Service (WINS), 241, 247–250
  name query, 249
  name registration, 248–249
  name release, 249–250
  name renewal, 250
Windows 2000 networks
  installing, 279–280
  mixed mode, 277–278
  native mode, 277, 278–279
  upgrading existing Windows NT networks to, 277–279
Windows NT
  domains, 274–275
  ERD, 437
  upgrading existing networks for Active Directory, 277–279
Windows operating system, 3
Windows 2000 Professional, 14–15
  component requirements, 15
  new features, 14
  Windows 2000 Server compared, 13–18
Windows 2000 Resource Kit, 436–437
Windows Scripting Host (WSH), App 1–4
  command-based scripting, App 2–3
  manually registering script engines, App 4
  sample script, App 4
  Windows-based scripting, App 3
Windows 2000 Server, 15–16
  component requirements, 15–16
  features, 15
  tools, 72–74
  Windows 2000 Professional compared, 13–18
Windows settings group policies, 339
Windows subsystem start phase, 399
Win32 Driver Model (WDM), 121, 122, 126–129
  hardware devices supported, 127–128
  layered approach, 127–129
  legacy virtualization drivers layer, 128–129
WINS. *See* Windows Internet Name Service (WINS)
Win 32 subsystem, 30–31
working sets, 33, 103
  trimming, 103
World Wide Web server, IIS support, 313
Write Signature and Upgrade Disk Wizard, 183
writing to disk, 67
WSH. *See* Windows Scripting Host (WSH)

X

XOR (exclusive OR arithmetic), 371

Z

zone(s), DNS. *See* Domain Naming Service (DNS)
zone database files, 243
zone transfers, 247